

Open Enrollment: November 1, 2022 - January 15, 2023.

You matter.

# WHAT DOES AULTCARE OFFER?

As a leader in the healthcare industry for over 37 years, AultCare continues to keep members satisfied through innovative plan designs, superior customer service, and a cost-effective high quality network.



### New plans offer:

- Guaranteed coverage / no pre-existing conditions
- Prescription drug benefits
- \$0 cost preventive care visits (in-network)
- \$0 cost flu shots (in-network)
- No forms to complete for claims (in-network)
- No lifetime dollar maximum limits on covered services.



#### Coverage levels to meet your needs:

- o Individual
- Individual and Spouse
- Individual and Child(ren)
- Entire Family



## The following services are available 24/7 at www.aultcare.com:

- Access to your healthcare coverage, member ID cards, Explanation of Benefits, coverage details, claims, & more
- o Prescription Plans & Formulary
- Physician's directory with search by name, location, or specialty

You can find information about non-covered benefits, practitioner and provider availability, utilization management procedures, pharmaceutical management procedures, and privacy rights at www.aultcare.com or 330-363-6360 (TTY: 711).

# **AULTCARE** CUSTOMER SERVICE

#### Our strengths are at your service:

- o REAL people answering the phone when you call
- o Calls transferred, on average, in less than 30 seconds
- o Local service: 330-363-6360 (TTY: 711)
- o 24/7 Nurse hotline: 1-866-422-9603
- o Email access: aultcare@aultcare.com
- o In-person access at: 2600 Sixth Street S.W. Canton, Ohio 44710



AULTCARE continues to develop innovative products & plan designs to meet the needs of families & individuals.





AultCare's Marketplace plans are available in the highlighted counties.

# **AULTCARE**

## Helping you navigate the Marketplace

The 2023 Open Enrollment period begins November 1, 2022 and continues through January 15, 2023. A life-changing event may allow you to shop for health plans outside of the Open Enrollment period.



### Life-changing events include:

- o Marriage
- o Birth of a child
- Moving into a new network
- o Divorce
- Loss of insurance/job that provided insurance
- Aging out of parent's insurance (26 years of age)

AultCare offers many options in the following metal categories. Review our plans to see which fits your needs. Below is a quick look at the coverage:

Metal Plan	Average Health Plans Payment
Bronze	60%
Silver	70 %
Gold	80 %

#### What factors affect your health plan costs?

- o Age
- o Family size
- o Tobacco use
- Location
- o Plan metal level

Dental & Vision options are available with some plans. Be sure to add those to your selections, if needed.



# You've selected your plan, what does it include?

#### New AultCare health plans include:

- Prescription coverage
- Inpatient services
- Outpatient services
- Maternity coverage
- Newborn care services
- Pediatric services
- Emergency services
- o In-network preventive care services such as screenings and physicals
- Ongoing Disease Management
- Urgent care services
- Laboratory services (blood work, screenings)
- Rehabilitation services
- Substance abuse services
- Mental health coverage
- Durable medical equipment services





The National Committee for Quality Assurance (NCQA) has awarded AultCare with NCQA Health Plan Accreditation for our Commercial PPO, Commercial HMO and Marketplace PPO products. NCQA is an independent, not-for-profit organization dedicated to assessing and reporting on the quality of managed care plans, managed behavioral healthcare organizations, preferred provider organizations, new health plans, physician organizations, credentials verification organizations, disease management programs and other health-related programs.







These NCQA seals represent NCQA Health Plan report card year 2022-2023.

## AultCare Insurance Company Individual Marketing Brochure

Enclosed is the Schedule of Benefits for this policy. This policy contains exclusions, limitations, reduction of benefits and certain terms under which the policy may be continued in force or discontinued. For costs and complete details of coverage, call or write your insurance agent or AultCare Insurance Company.

Bronze 8550 2023 01January Effective Date: 01/01/2023

# **BRONZE 8550**

DKUNZE 833U		
MEDICAL BENEFITS	NETWORK	NON-NETWORK
Annual Plan Maximum	UNLIMITED	UNLIMITED
Annual Deductible per Individual	\$8,550	\$25,650
Annual Deductible per Family	\$17,100	\$51,300
Maximum Out of Pocket per Individual	\$8,550	\$27,300
Maximum Out of Pocket per Family	\$17,100	\$54,600
Are Deductible amounts Embedded?		Yes
Are Network and Non-Network Deductibles and Out of Pocket amounts integrated?		No
Are the Out of Pocket amounts Embedded?		Yes
Does the Maximum Out of Pocket Include the Annual Deductible?		Yes
Does the Medical Network Out of Pocket amounts include Prescription Drugs?		Yes
Inpatient Hospital		
Semi-Private Room	100% <sup>1</sup>	80% <sup>2</sup>
Surgery	100% <sup>1</sup>	80% <sup>2</sup>
Physician	100% <sup>1</sup>	80% <sup>2</sup>
Ancillary Services	100% <sup>1</sup>	80% <sup>2</sup>
Outpatient Services		
Emergency Room (Emergent)	100% <sup>1</sup>	100% <sup>1,7</sup>
Urgent Care Facility (Emergent)	100% <sup>1</sup>	100% <sup>1,7</sup>
Same Day Surgery	100% <sup>1</sup>	80% <sup>2</sup>
Nursing Services		
Home Health Care (Utilization Management approval required)	100% <sup>1</sup>	80% <sup>2</sup>
- Accumulation Type	Ca	alendar Year
Visits 100		
Hospice Care (Utilization Management approval required)	100% <sup>1</sup>	80% <sup>2</sup>
- Is Bereavement Counseling covered or not covered?		Covered
Private Duty Nursing (Utilization Management approval required)	100% <sup>1</sup>	80% <sup>2</sup>
Accumulation Type	Ca	alendar Year
Visits 90		
Skilled Nursing Facility (Utilization Management approval required)	100% <sup>1</sup>	80% <sup>2</sup>
- Accumulation Type	Ca	alendar Year
Days 90		

Other Services		
Allergy Tests	100% <sup>1</sup>	80% <sup>2</sup>
Allergy Extract	100% <sup>1</sup>	80% <sup>2</sup>
Allergy Injections	100% <sup>1</sup>	80% <sup>2</sup>
Ambulance	100% <sup>1</sup>	100% <sup>1,7</sup>
Diagnostic Testing/Laboratory/X-Ray - Office/Outpatient	100% <sup>1</sup>	80% <sup>2</sup>
Diabetic Supplies	100% <sup>1</sup>	80% <sup>2</sup>
Diabetes Education/Medical Nutrition Therapy	100% <sup>1</sup>	80% <sup>2</sup>
Notes:		
Additional Preventive services: Preventive Services Nutritional Counseling to pr	event obesity in childr	en and to prever
cardiovascular disease in adults with cardiovascular risk factors is limited	d to a total of 4 visits p	oer benefit period
Dialysis	100% <sup>1</sup>	80% <sup>2</sup>
Durable Medical Equipment	100% <sup>1</sup>	80% <sup>2</sup>
Maternity Care - Is coverage based on services rendered?	Y	es
Orthotics/Prosthetics	100% <sup>1</sup>	80% <sup>2</sup>
Pre-Admission Testing	100% <sup>1</sup>	80% <sup>2</sup>
Second Surgical Opinion	Based on Service	Based on Service
Physician's Office		
Primary Care Visit for Illness	100% <sup>1</sup>	80% <sup>2</sup>
Primary Care Visit for Injury	100% <sup>1</sup>	80% <sup>2</sup>
Specialist Visit for Illness	100% <sup>1</sup>	80% <sup>2</sup>
Specialist Visit for Injury	100% <sup>1</sup>	80% <sup>2</sup>
Telehealth (with a traditional provider)	Based on Service	Based on Service
Telemedicine for General Medicine (with a virtual vendor)	100% <sup>1</sup>	
Telemedicine for Dermatology (with a virtual vendor)	100% <sup>1</sup>	
Does Telemedicine include Mental Health/Substance Abuse Psychological services?		
(If yes, benefit is the same as a PCP office visit).	Y	es
Therapy Services		
Cardiac Rehab Inpatient (Phase I)	100% <sup>1</sup>	80% <sup>2</sup>
Cardiac Rehab Outpatient (Phase II)	100% <sup>1</sup>	80% <sup>2</sup>
Cardiac Rehab (Phase III) This is not a covered service:		
Notes:		
Outpatient	is limited to 36 visits	per calendar yea
Chemo and Radiation Therapy	100% <sup>1</sup>	80% <sup>2</sup>
Habilitative Services	100% <sup>1</sup>	80% <sup>2</sup>
This plan allows to what age?	No l	₋imit
-		
Speech and Language therapy and/or Occupational therapy, performed by a license	2	.0

the against This glass allows (sixty and against a she agains).		
therapists. This plan allows (visits per year of each service):		
Clinical Therapeutic Intervention defined as therapies supported by empirical	nlan	20
evidence, which include but are not limited to Applied Behavioral Analysis. This	pian	20
allows (hours per week):	ad Davebalasist	Development or Dhysician
Also allows Mental/Behavioral Health Outpatient Services performed by a licens		Psychiatrist, or Physician
to provide consultation, assessment, development and oversight of treatment p  Manipulation Therapy	100% <sup>1</sup>	80% <sup>2</sup>
	100%	80%
Accumulation Type:		Calendar Year
Manipulation		Calellual Year
12		
Therapy limit: Notes:		
Modalities are included with Physical The	rany and Occup	ational Thorany limitations
Occupational Therapy (Illness/Injury Related)	100% <sup>1</sup>	80% <sup>2</sup>
- Accumulation Type	100%	Calendar Year
		Calendar Year
Visits 40		No
Are limitations combined with speech therapy?		-
Are limitations combined with physical therapy?		Yes
Notes:	madalitias) is lir	mitad to 10 vicits combined
Outpatient and office Physical/Occupational therapy (including chiropractic	inoualities) is ill	per calendar year.
Physical Therapy (Illness/Injury Related)	100% <sup>1</sup>	80% <sup>2</sup>
- Accumulation Type	100%	Calendar Year
Visits 40		Caleffual Teal
Are limitations combined with speech therapy?		No
·		-
Are limitations combined with occupational therapy?		Yes
Notes:	madalitias) is lir	mitad to 10 vicits combined
Outpatient and office Physical/Occupational therapy (including chiropractic	modanties) is in	per calendar year.
Rehabilitative Therapy	100% <sup>1</sup>	80% <sup>2</sup>
Days 60	100/6	8076
Notes:		
Physical Rehabilitation Facilities include coverage for Day Rehab Program ser	wices subject to	combined 60 day limit with
Filysical Reliabilitation Facilities include coverage for Day Reliab Flogram ser	vices subject to	•
Respiratory Therapy	100% <sup>1</sup>	inpatient services. <b>80%</b> <sup>2</sup>
• • •	100%	80%
Notes:	- الحيدة الحوسولوسوس	hama Ilama Cara Carriera
PULMONARY REHABILITATION: Limited to 20 visits per calendar year; When		
limits apply. When rendered as part of physical therapy, the Physical Thera		
here. Includes outpatient short-term respiratory services for conditi	ions which are e	xpected to show significant

improvement through short-term therapy. Also covered is inhalation therapy administered in Physician's office including but are not limited to breathing exercise, exercise not elsewhere classified, and other counseling. Pulmonary rehabilitation in the acute Inpatient rehabilitation setting is not a Covered Service.

Speech Therapy (Illness/Injury Related)	100%	80%
- Accumulation Type	Caler	ndar Year
Visits 20		
Are limitations combined with physical therapy?		No
Are limitations combined with occupational therapy?		No

Outpatient and office speech therapy is limited to 20 visits --- Notes

combined per calendar year.

#### **Preventive Care**

Well Child Care	100%	80% <sup>2</sup>
Are immunizations included in well child care?		Yes
Age limitation (through age)		20

--- Notes:

Covered Services for Well Child Care include, but are not limited to, the Physician's office visit charge and related tests, lab work and immunizations. These Network services will be paid at 100% unless the Well Child Care is not defined as a Preventive Health Service.

Routine Eye Exam 100% 80%<sup>2</sup>

--- Notes:

\*\*\*ROUTINE VISION CARE (PROFESSIONALLY INDICATED REFRACTION AND DILATION) IS ONLY COVERED TO AGE 19 \*\*\*
NOT COVERED FOR ADULTS\*\*\*\* ADDITIONAL BENEFIT LEVEL: Network: 100% after Network deductible; Non Network
100% UCR after Non Network deductible. // Additional Benefits include: 1 set of glasses per year; 1 prescription of lenses
per year (coverage includes: Single vision, or conventional bifocal, or trifocal, or lenticular lenses. Lenses may be glass,
plastic, or polycarbonate with scratch resistant and/or ultraviolet protective coating.) In lieu of glasses, 1 prescription of
contacts are covered, including fitting/evaluation/follow-up care.

Routine Physical Exam 100% 80%<sup>2</sup>

--- Notes:

Covered Services for a routine physical include, but are not limited to, the Physician's office visit charge and related tests, x-rays, routine cancer screenings, routine mammograms, routine gynecological exam, routine pap, age and gender appropriate screening, routine prostate screening, lab work and immunizations. These Network services will be paid at 100% unless the routine physical is not defined as a Preventive Health Service.

Routine Prostate/PSA Screening	100%	80% <sup>2</sup>
Routine Gynecological Exam	100%	80% <sup>2</sup>
Routine Pap Test/Smear	100%	80% <sup>2</sup>
Routine Immunizations	100%	80% <sup>2</sup>
Routine Mammograms	100%	80% <sup>2,4</sup>

#### Mental Health and / or Substance Abuse

In lieu of an Inpatient stay, Outpatient care (including a partial hospital or intensive outpatient program) will be paid for as any other Outpatient service.

100%<sup>1,3</sup>

80%<sup>2,3</sup>

---Notes:

The Mental Health Parity and Addiction Equity Act of 2008: Mental Health/Addiction Inpatient coverage will be paid the same as any other Inpatient stay. Refer to Inpatient Hospital for benefit level. Includes Residential Treatment facilities.

Mental Health/Substance Abuse Psychotherapy - Office Visit will be considered same as PCP office visit.

#### **Prescription Drugs**

Benefit level 100%<sup>1</sup>

#### **Additional**

Precertification may be required.

This information is intended to provide a summary of benefits. Not all benefit descriptions and exclusions are included in this summary.

- <sup>1</sup>A Calendar Year Deductible of \$8,550 per Covered Person / \$17,100 per Family is applied first before any Covered Services are paid to Network Providers, and designated Covered Services to Non-Network Providers. The Deductible and Coinsurance are subject to an Out-of-Pocket Maximum of \$8,550 per Covered Person / \$17,100 per Family. Once you have met this maximum, the Plan begins to pay medical and prescription Covered Services at 100%.
- <sup>2</sup>A Calendar Year Deductible of \$25,650 per Covered Person / \$51,300 per Family is applied first before Covered Services are paid to Non-Network Providers. Payments to Non-Network Providers for Covered Services are based on Reference Based Pricing criteria (RBP). Deductible and Coinsurance are subject to an Out-of-Pocket Maximum of \$27,300 per Covered Person / \$54,600 per Family. Once you have met this maximum, the Plan begins to pay medical Covered Services at 100% RBP.
- <sup>3</sup>Covered Services are paid in accordance with Mental Health Parity and Addiction Equity Act of 2008, which prohibits discrimination in the coverage for diagnosis, care, and treatment of Mental Health and/or Substance Abuse.
- <sup>4</sup>Your Copayment and/or Coinsurance plus the Plan payment to the provider and/or facility constitutes full payment for a screening mammogram.
- <sup>5</sup> Preventive Health Services are the recommended preventive services required to be covered without cost sharing under federal law.
- <sup>6</sup> DEDUCTIBLES AND OUT-OF-POCKETS ARE EMBEDDED. Each member of a family is looked upon as an individual in regard to the Deductible and Out-of-Pocket. Once a member reaches the individual Deductible, Coinsurance will apply for that member. Once a member reaches the individual Out-of-Pocket, no Coinsurance will apply for that member.
- <sup>7</sup> Payments to Non-Network Providers for Covered Services are based on Reference Based Pricing criteria (RBP). Charges for Non-Network Provider Covered Services that exceed the RBP amount may be Your responsibility.

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